

## **ONE POLICY, put everywhere it applies**

### **Registration Cancellation and Refund Policy for the Annual Conference**

Cancellation must be received by SEGD in writing or by email. Up to five weeks before the first day of the conference, the cancellation charge will be 50% of the total fees. After that date, there will be no refunds.

### **Registration Cancellation and Refund Policy for Events (Excluding Conference and Webinars)**

Cancellation must be received by SEGD in writing or by email. Up to seven calendar days prior to the first day of the event, you may cancel your participation; payments will be held by SEGD but may be applied to other purchases. There will be no cancellations accepted or refunded during the seven days before the first day of an event.

### **Registration Cancellation and Refund Policy for Webinars**

Once payment has been received by SEGD, there are no refunds on webinars. However, SEGD will send you a complimentary copy of the podcast once it is complete.

### **Refund Policy for Membership, Sponsorship, and Podcasts**

Once payment has been received by SEGD, there are no refunds for membership, sponsorship, or podcasts.

### **Refund Policy for Sponsorships**

Once payment has been received by SEGD, there are no refunds for sponsorships.

### **Refund Policy for Membership**

Once payment has been received by SEGD, there are no refunds for membership.